

REQUEST FOR PROPOSALS (RFP)

STATE OF MARYLAND DEPARTMENT OF HUMAN SERVICES (DHS)

MARYLAND CHILD SUPPORT ADMINISTRATION MARYLAND STATE DIRECTORY OF NEW HIRES

RFP NUMBER: CSA/MSDNH/20-001 S

AMENDMENT # 3
June 26, 2019

Dear Prospective Offerors:

This amendment is being issued to amend certain information in the above-named RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended. The changes are listed below. New language has been double underlined and marked in **bold** (i.e. <u>word</u>), and language that has been deleted has been marked with a strikethrough (i.e. <u>word</u>).

1. Revise RFP Section 2.3.3.H.3 as follows:

- H. The Contractor shall continue to make efforts in the frequencies specified below for instances where the following situations apply in order to implement the IWN through the sixty (60) day period. After the 60 day period, the IWN case shall be referred to the appropriate local office.
 - 1. Weekly:
 - i. Unresponsive Employer
 - 2. Bi-weekly:
 - i. Contacted Employer: Employer Just Began Garnishing Wages
 - ii. Contacted Employer: Employer will Process W/A
 - iii. Contacted Employer: NCP on Workers Comp
 - 3. Monthly:
 - i. Pending Modification and/or Custody Change

If you require clarification of the information provided in this amendment, please contact me at (410) 767-7068, or via email at samuel.eduful@maryland.gov.

Samuel Eduful, Procurement Officer

June 26, 2019